

**Marie Liliane Chan**

11b Collins Street  
Morcellement La Comète  
Roches Brunès

Mobile: 4956043

E-mail: lic2864@gmail.com

45 years, Single female with driving license.

**Work résumé**

November 2005 to August 2009

employed by  
Cledor Duty Free Shop

Shop Manager performing the following duties:  
day to day management of shop, training of sales team,  
face- to- face selling, visits to clients in hotels for order  
and payments, occasional overseas visit to suppliers for  
the sourcing of products and order placements,  
manage stock, prepare and plan sales objectives.

October 2000 to October 2005

employed by Cledor Duty Free Shop

Assistant Shop Manager: assist the Shop Manager in  
the smooth running of the shop.

June 1999 to September 2000

employed by Atva Gems Ltd

Shop Manager, responsible for the operations of the by  
diamond and jewelry factory shop.

August 1989 to

May 1999 employed by  
Adamas Ltd

Sales Representative. Tasks included personal selling,  
hotel marketing and providing internal staff with an  
introductory course to the German language.

July 1988 to

August 1989 employed by  
MTTB Ltd

Tourist Guide

August 1985 to

July 1988 employed by  
Les Casinos de Maurice Ltee

Casino Croupier at the Saint Gérán & La Pirogue  
casinos. Was awarded the Saint Gérán Sun Award  
as the best employee of the month.

October 1982 to July 1985

Mauritius Broadcasting Corporation

Freelance Radio Announcer, presented cultural  
programs.

**Education**

2008 – 2009

Preparation of the Professional Certificate in Marketing  
by CIM.

2006

Marketing et Négociations Commerciales by  
L'Alliance Française de Maurice.

2004

Feel better, Sell better delivered by Hi Impact Training.

1994

Successful Selling by CCL Management.

1992 Positive Customer Care by CCL Management.

1982 HSC at the Loreto Convent of Rose Hill.

### **Languages**

Excellent oral and written skills in English, French and German.

Good knowledge of Italian language.

### **Technical knowledge**

Word-processing

Spreadsheets

Use of stock management software.

### **Other achievements**

1985 Took part in the English Play Competition of the annual National Youth Drama Festival. Was awarded the prize of Best Actress for leading role in the play Thorns & Roses.

1984 Took part in the French Play Competition of the annual National Youth Drama Festival. Was awarded prize of the Best Actress for leading role in the play Les Noces D'Argent.

Since 1982 Voicing of radio and television commercial spots.